

**Overview & Scrutiny 16 October 2019
Outcomes & Action List**

	ACTION BY <i>(Additional comments in italics)</i>	PROGRESS / COMPLETION
<p><u>10: DETERMINATION OF COUNCIL TAX DISCOUNTS 2020/21</u></p> <p>RESOLVED</p> <p>To commend the Report to Council.</p>	Council	November Council Meeting
<p><u>ITEM 11: HOMELESSNESS AND ROUGH SLEEPING STRATEGY 2019 – 2024</u></p> <p>RESOLVED</p> <p>That the Committee submit the following recommendations to the Homelessness and Rough Sleeping Strategy Consultation:</p> <ol style="list-style-type: none"> 1. To recommend that costings and resource implications be included in the Strategy. 2. To recommend that the Strategy demonstrates that all potential areas for collaborative working have been taken into consideration. 	Housing Options Manager	Submitted to consultation

<p><u>ITEM 12: SPLASH LEISURE CENTRE PROJECT UPDATE BRIEFING - OCTOBER 2019</u></p> <p>RESOLVED</p> <p>For a budget profile to be provided quarterly as part of the SLC project updates.</p>	<p>Head of Economic & Community Development</p>	<p>December O&S Meeting</p>
<p><u>ITEM 13: CONSIDERATION OF RECOMMENDATIONS FROM THE REVIEW OF THE DRAFT FRAMEWORK OF THE CORPORATE PLAN</u></p> <p>RESOLVED</p> <p>To make the following recommendations to Cabinet:</p> <ol style="list-style-type: none"> 1. To share with Overview & Scrutiny Committee Members as soon as possible, the residents' survey used to inform the Corporate Plan, together with relevant distribution and return metrics. The Committee agreed that Cabinet should be notified of their concerns that the survey had not been shared in time for the drafting of the recommendations below and thus wasn't available to support validation of the 6 themes. 2. That two copies of the final version of the Corporate Plan be placed in all public libraries (including mobile libraries) across the district and a copy sent to every parish clerk, to provide accessibility for members of the public without internet access. 3. That consideration be given to renaming the 'Affordable Housing' theme 'Local Homes for Local People', as this has broader application. 4. That consideration be given to including a reference to the 'sustainability' of existing businesses, both in the heading and underlying content of the 'Boosting Business Growth' theme of the Corporate Plan. The 	<p>Cabinet</p>	<p>November Cabinet Meeting</p>

<p>revised title of “Boosting Business Sustainability and Growth” was supported.</p> <ol style="list-style-type: none">5. That consideration be given to identifying the specific barriers faced when doing business in North Norfolk within the Business theme of the Corporate Plan.6. To share a summary of the feedback from the environmental consultation undertaken at the Greenbuild event held in September.7. To give consideration to renaming the ‘Customer Focus’ theme to encompass everyone who used the Council’s services. The options discussed included: People Focus, Resident Focus, Service User Focus, etc, but ‘Customer Focus’ gained most support.8. To consider adding an additional descriptor to the Environment theme title - such as “Protecting the Environment”; the Cabinet Member had advised ‘Climate Change, Coast and Environment’ could be an option.9. To remove the high level challenge statements from future documents, as they had now served their purpose.10. To consider developing progress/success descriptors for each theme alongside performance monitoring and management targets/indicators as part of the delivery and action work stage.		
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